



FORT HAYS STATE UNIVERSITY

Forward thinking. World ready.

Dear Students,

We've recently built a chatbot named Victor E. to help you in the process of enrolling at Fort Hays State University, registering for events, giving feedback, or reminding you of important deadlines. Victor E. will reach out via text message or you can contact him by engaging with the webchat on our website.

If our message or response includes links, it will always take you to an FHSU webpage. If you're asked to login with your TigerNetID, make sure the address of the login page starts with <https://adfs.fhsu.edu>. If you discover this is not the case, please notify us at tigertech@fhsu.edu and do not take any further action unless we have confirmed it is a valid page.

ASK ANYTHING

With Victor E., you can ask anything! Victor E. is available 24/7 to answer your questions about financial aid, housing, student bills, validation, or any other general topics. You can ask things like:

- *Where is the Financial Aid office?*
- *Do I need a parking permit?*
- *How do I register for orientation?*

If Victor E. doesn't know the response right away, he will ask his human assistants and get back to you with the correct response.

GET PERSONALIZED REMINDERS

Victor E. will send reminders and helpful tips that are relevant to you.

WEBSITE

You can also find Victor E. on our website. Engage with him and he will do his best to help you to the answers you are seeking. He can't wait to hear from you!

Fort Hays State University