



## **FHSU - STUDENT HEALTH SERVICE**

### **Services and Staff**

The Student Health Center serves FHSU students, faculty, staff and NCK Tech gateway students. The medical staff includes a physician, two nurse practitioners and two registered nurses. Services include:

- diagnosis and treatment of minor illnesses and injuries
- women's health, contraceptive counseling and birth control
- medication management for mild to moderate anxiety and/or depression
- laboratory testing for certain diseases and infections
- immunization services (influenza, tetanus, HPV, meningitis, chicken pox, hepatitis A/B)
- prescription and over-the-counter medications
- information and assistance for enrolling in the Kansas Board of Regents student health insurance

### **Location and Hours**

The Student Health Center is located on the Fort Hays State University campus in the lower level of the Memorial Union. Appointments are scheduled between 8:00 and 4:00 Monday through Friday during the spring and fall semesters. Services are not available during the summer break (generally June 1<sup>st</sup> to August 6<sup>th</sup>) or during the winter break (generally December 23<sup>rd</sup> – January 5<sup>th</sup>).

### **Fees**

The Student Health Center charges a fee for most medical services. Most fees are discounted for students. Faculty and staff pay the full fee. The Student Health Center's most common services are listed below along with their respective fees for students.

### **Insurance**

The Student Health Center will submit your claim to insurance. Insurance does not necessarily pay all charges. You will be responsible for the amounts not paid by your insurance. The Student Health Center contracts with Blue Cross Blue Shield, UnitedHealthcare, Cigna, Aetna, KMAP and a few other Kansas-based networks. Please speak with our insurance clerk if you have questions about your insurance network or coverage for services.

### **Insurance Information not Available**

If you do not have your insurance information when you receive services at the Student Health Center, we will bill you directly until you provide your insurance information. We may not be able to bill insurance if a balance has been due from you for more than 90 days because you have not provided insurance information.

### **Requests not to bill insurance**

If you do not want a claim sent to your insurance, you must pay for the services at checkout and provide a written notice informing the front office staff of this choice.

### **Un-Insured/Out of Network Insured**

If you do not have health insurance, or if the Student Health Center is outside your insurance plan's network, you may make payment arrangements at the time of service. Although payment is expected, it is not a prerequisite to receiving professional services. Some insurance plans, especially health plans outside of Kansas, require a referral to see non-network providers. You should contact your insurance plan to inquire about its out-of-network policies.

### **Medications**

The student health center dispenses prescription medications and over-the-counter drugs. Prescription medications can only be dispensed after a visit with a Student Health Center provider. Over-the-counter drugs can be purchased at the front desk.

### **Charges not covered by insurance**

If charges remain after your insurance has processed the claim the balance will be due from you. The Student Health Center will mail at least two notices to the address on the account.

### **Overdue Balances**

If the balance on your account remains unpaid after two notices, an enrollment hold will be placed on your student account. Balances that remain unpaid at the end of the semester are routinely sent to a collection agency. The agency may report the debt to a credit bureau and add other fees such as interest and court costs.

### **Payment Methods**

In addition to cash and checks, the Student Health Center accepts credit and debit cards.

### **Patient Assistance Plan**

It is our policy to make special efforts to assist students who self-identify as unable to pay the cost of services in the Student Health Center. If you have special healthcare needs and are unable to afford the student rates, please contact the director at the Student Health Center to apply for a Patient Assistance Discount.

## **Services and Fees for the Fall Semester 2020\***

<b>Professional Services (Does not include fees for labs or medications.)</b>	<b>Fee</b>
New Patient or New Problem Visit with Physician or Nurse Practitioner	\$50.00
Short Office Visit or Consultation with Physician or Nurse Practitioner	\$35.00
Telemedicine Consultation	\$25.00
Annual Preventive Medicine Physical/Contraception Consultation (\$50 if uninsured, out-of-network or under-insured)	\$120.00
Athletic/Work/Department Physical	\$40.00
<b>Diagnostic Lab Tests</b>	
TB Skin Test ***** Free TB skin testing is offered during the month of August and January*****	\$15.00
Urinalysis	\$3.00
Urine Pregnancy	\$13.00
PAP (Additional fees may apply to abnormal PAP screens.)	\$25.00
Chlamydia/Gonorrhea – Urine (\$22 if paid for at time of service/no insurance billed) ***** Free STI testing is offered the first Wednesday of every month during the Fall and Spring semesters*****	\$58.00
HIV Screen – Blood (Additional confirmatory fees may apply to positive HIV screens.)	\$20.00
Syphilis - Blood	\$15.00
Complete Blood Count (CBC) - Payment at time of service	\$7.00
Comprehensive Metabolic Panel (CMP) - Payment at time of service	\$9.00
Lipid Panel - Payment at time of service	\$12.00
<b>Medications</b>	
Z-Pack - Azithromycin	\$5.00
Plan-B One-Step	\$15.00
Cough Syrup	\$4.00
Rescue Inhaler – ProAir	\$5.00
Ibuprofen/Acetaminophen	\$3.00

\*The fees listed above are for illustration only and accurate as of 06/01/2020. Fees may be adjusted at any time to reflect the changes in costs of delivering services.