



FHSU - STUDENT HEALTH SERVICE

Services and Staff

The Student Health Center serves students of FHSU and NCKTC. The medical staff includes a physician, two nurse practitioners and two registered nurses. Services include:

- diagnosis and treatment of minor illnesses and injuries
- women's health and contraceptive counseling
- medication management for mild to moderate anxiety and depression
- laboratory testing for certain diseases and infections
- immunization services
- prescription and over-the-counter medications

Location and Hours

The Student Health Center is located on the Fort Hays State University campus in the lower level of the Memorial Union. Appointments are scheduled between 8:30 and 4:00 Monday through Friday during the spring and fall semesters. Services are not available during the summer break (generally June 1st to August 6th) or during the winter break (generally December 23rd – January 5th).

Fees

The Student Health Center charges a fee for most medical services. The fees are discounted for students. Examples of the Student Health Center's services and fees are listed below.

Insurance

The Student Health Center will submit your claim to insurance. Insurance does not necessarily pay all charges. You will be responsible for the amounts not paid by your insurance. The Student Health Center contracts with Blue Cross Blue Shield, UnitedHealthcare, Cigna, Aetna, Coventry, and participates in several PPO networks. Please speak with our insurance clerk if you have questions about coverage.

Insurance Information not Available

If you do not have your insurance information when you receive services at the Student Health Center, we will bill you directly until you provide your insurance information. We will not bill insurance if a balance has been due from you for more than 45 days because you have not provided insurance information.

Requests not to bill insurance

If you do not want a claim sent to your insurance, you must pay for the services at checkout and provide a written notice informing the front office staff of this choice.

Un-Insured/Out of Network Insured

If you do not have health insurance, or if the Student Health Center is outside your insurance plan's network, you may be asked to pay at the time of service. Although payment is expected, it is not a prerequisite to receiving professional services. Some insurance plans, especially health plans outside of Kansas, require a referral to see non-network providers. You are responsible to obtain such referrals and should contact your insurance plan to inquire about its out-of-network policies.

Medications

The student health center offers prescription drugs and over-the-counter drugs at discounted rates. Medications must be paid for when they are dispensed.

Charges not covered by insurance

If charges remain after your insurance has processed the claim, the balance will be due from you. The Student Health Center will send you at least two notices, either by email or regular mail.

Overdue Balances

If the balance on your account remains unpaid after two notices, your account may be sent to a collection agency, which may include credit bureau reporting. Collection fees, interest, court costs, and other customary collections costs may be added to the balance due. We may also place a hold on your student account with fiscal service.

Payment Methods

In addition to cash or checks, students can pay with credit or debit card by providing the information over the telephone or presenting a card at the Student Health Center.

Financial Hardship

It is our policy to make special efforts to assist students who self-identify as unable to pay the discounted fees for healthcare services. If you have special healthcare needs and are unable to afford the discounted rates, please contact the director at the Student Health Center to apply for a hardship discount.

Services and Fees for the Fall Semester 2018*

Professional Services (Does not include fees for labs or medications.)	Fee
New Visit or New Problem Visit with Physician or Nurse Practitioner (Includes school, sports or work physicals)	\$50.00
Short Office Visit or Consultation with Physician or Nurse Practitioner	\$35.00
Visit or consultation with Registered Nurse	\$20.00
Annual Preventive Medicine Physical/Contraception Consultation	\$120.00
Athletic/Work/Department Physical	40.00
Diagnostic Lab Tests	
TB Skin Test ***** Free TB skin testing is offered during the first week of classes in the spring and fall semesters	\$15.00
TB T-Spot	\$70.00
Urinalysis	\$3.00
Urine Pregnancy	\$13.00
Chlamydia – Urine	\$25.00
Gonorrhea – Urine	\$25.00
HIV Screen – Blood (Additional confirmatory fees may apply to positive HIV screens.)	\$18.00
Syphilis - Blood	\$10.00
Complete Blood Count (CBC) - Payment at time of service	\$7.00
Comprehensive Metabolic Panel (CMP) - Payment at time of service	\$9.00
Thyroid Stimulating Hormone (TSH) - Payment at time of service	\$11.00
Lipid Panel - Payment at time of service	\$12.00
Complete Health Panel (CBC, CMP, TSH, Lipid Panel) - Payment at time of service	\$35.00

*The fees listed above are accurate as of 08/01/2018. Fees may be adjusted at any time to reflect the changes in costs of delivering services.