

FHSU Online Advisory Committee

Chair: Erica Fisher

Description: The FHSU Online Advisory committee cultivates strategies and improves current policies and procedures to enhance student experience at FHSU. The committee sends recommendations related to academic programming, retention, and recruitment to the Provost and Vice President of Student Affairs for review. The committee focus is to:

- Identify leading indicators for online student success
- Identify barriers to online student success
- Review current online student support services for accessibility and effectiveness
- Propose new or updated targeted supports for online students

Key (Academic Year) Accomplishments

- Two subcommittees were formed:
 - **Group 1** identified indicators and barriers to online student success
 - Defined what student success means for online students at FHSU
 - Identified opportunities to collect and disseminate key data
 - Suggested ways in which areas of weakness could be detected
 - Provided examples of high-level measures and individualized factors regarding which students are most likely to succeed at FHSU
 - Indicated categories to include on a potential retention dashboard
 - Researched other university websites and pondered other categories to include
 - Thought of how to leverage resources currently in place
 - Proposed conducting a survey to collect more demographic and student information
 - **Group 2** reviewed current online support services
 - Online student services
 - Conducted an audit
 - Discussed accessibility and awareness
 - Researched number of students utilizing services
 - Discussed how to measure effectiveness

Committee Members:

- Faculty:
 - Troy Terry, College of Arts, Humanities, & Social Sciences
 - Scott Jones, Robbins College of Business & Entrepreneurship
 - Valerie Zelenka, College of Education

- Jordan Petz, College of Health & Behavioral Sciences
- Gavin Buffington, Werth College of Science, Technology, & Mathematics
- Academic Affairs
 - Crystal Hutchison, Forsyth Library
 - Magdalene Moy, Teaching Innovation & Learning Technologies
 - Bonnie Werth, The Graduate School
 - Andy Cutright, Institutional Effectiveness & Quality Improvement
 - Bekka Simpson, Academic Advising
- Student Affairs:
 - Kathleen Cook, Retention & Student Success
 - Gina Smith, Health & Wellness
- Ex-Officio:
 - Erica Fisher
 - Edwin Escobar
 - Bryn Hafliger